Lucidchart FAQs

1. **What types of diagrams can be made in Lucidchart?**

   Lucidchart is used to draw flowcharts, mind maps, wireframes, UML diagrams, org charts, iOS mockups and many other types of diagrams.

2. **What has to be installed to get started?**

   Because Lucidchart is web-based, there is no need to download or install anything. The application is accessed through any device with a browser.

3. **What browsers work with Lucidchart?**

   Lucidchart is supported in all modern web browsers, including Google Chrome, Mozilla Firefox, Safari and Internet Explorer 8+. Google Chrome is recommended for the best experience.

4. **Is Lucidchart available offline?**

   Because Lucidchart is web-based, it requires an internet connection. However, if your connection is interrupted, you can continue to work and your changes will be automatically saved when your connection is restored.

5. **Are diagrams public or private?**

   By default, all Lucidchart diagrams are private. Users may choose to invite others to the document or publish the diagram publicly for others to view.

6. **Can multiple people work on a Lucidchart diagram?**

   Lucidchart supports real-time collaboration, meaning that you can invite an unlimited number of others to work on a diagram at the same time. Changes are merged and synced instantaneously!

7. **Can Lucidchart import Microsoft Visio documents?**

   Lucidchart is the only web-based diagramming application that supports import and export of Microsoft Visio documents. This capability makes it easier than ever to transition diagrams to the cloud.

8. **What other formats does Lucidchart support?**

   Lucidchart diagrams can be exported as a PDF, PNG or JPG. A diagram can also be embedded in a wiki, blog or website.

9. **Is Lucidchart integrated with other cloud services?**

   Lucidchart is integrated with Google Apps, Confluence, JIRA, Jive and other platforms to make diagrams easily accessible from other services.

Diagrams done right.

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